

Policy for obtaining your transcript:

This policy is in response to Colorado HB22-1049. This policy applies to all current and former students, excluding foreign students as defined in C.R.S. 23-1-113.5., who have an outstanding debt for tuition, room and board, or other financial aid funds owed to the school and request a transcript, diploma, or certificate. This policy also describes when a student may be subject to a registration hold.

1. Individuals may be subject to a transcript, diploma, or certificate hold when such individual owes certain debts to the School for tuition, room and board fees, or financial aid funds. Individuals will be subject to such a hold when a scheduled payment by the designated due date, per the payment plan terms outlined in Enrollment Agreement. Holds will be enforced until payments directly to Estes Park Massage School are brought current. If an individual is subject to such a hold, their transcripts, diplomas, or certificates will not be released unless an exemption applies as outlined in section 2 of this policy. An exemption means Estes Park Massage School will provide the transcript/certificate to a third party for purposes of gaining employment, licensure, loans, or if needed by a military branch.
2. Exemptions are granted for individuals who can demonstrate that the transcript/certificate request is required for one of the following reasons:
 - Job application
 - Transferring to another postsecondary institution
 - Applying for state, federal, or institutional financial aid
 - Pursuit of opportunities in the military or national guard
 - Pursuit of other postsecondary opportunities
3. Process and Procedure for Exemptions: Upon submission of a transcript/diploma/certificate request and documentation to verify an exemption, the School will review the request and make a determination regarding whether or not an exemption exists, as outlined in section 2, above. If it is determined that the individual has a valid exemption, the School will release the requested transcript/certificate. If the School determines that the individual does not meet the exemption criteria, the School will provide a written explanation of the denial of the request within seven business days.
4. Registration Holds: Individuals will no longer be able to register or enroll for courses/classes if the individual has any amount of debt due to School until that debt is paid in full.

5. Individuals have the option to establish a payment plan for an outstanding debt. An individual who wishes to establish a payment plan for a debt owed to the School should contact: Rebecca Martin at estesparkmassage@gmail.com

6. Complaints pertaining to HB22-1049 may be submitted to the Colorado Student Loan Ombudsperson via email to CSLSA@coag.gov.